

I don't know what I would do without VIM

Pea-sized tumors cover Misty's entire body. They are benign, and for the most part don't interfere with her life. But six years ago, a painful bundle of tumors formed on her stomach, making it difficult for her to wear different types of clothing because the location of certain waistbands would irritate the tumors.

When Misty had health insurance, she tried to get the bundle of tumors removed, but the procedure was not covered by her insurance plan. Since she was working in a low-paying job, she couldn't afford to have the tumors removed without insurance coverage assistance.

Years later, Misty changed jobs and lost her health insurance benefits completely. In her new position at a local nonprofit, she works 20-30 hours a week, and her employer is unable to offer her health insurance benefits. Misty makes too much to qualify for Oregon Health Plan (OHP) coverage, but doesn't earn enough to pay the monthly premium costs and high deductible expenses of an Affordable Care Act insurance plan.

Misty's mother had been a patient at Volunteers in Medicine (VIM) in the past and suggested Misty see if she could find help there. Based on her status of employment, income level, and OHP ineligibility, Misty qualified for patient care at VIM in 2016.

Hope

When Misty first came to the clinic, she met Harley Kelley, MD, a retired volunteer General Surgeon. Dr. Kelley graduated from Oregon Health Science University of Medicine in 1959, served as a service doctor in Vietnam, and spent most of his career caring for patients in Portland and Burns.

"When I first examined Misty, she had so many tumors on her stomach it was like a mine field," said Dr. Kelley. "I thought, 'Holy Mackerel! I can't remove all of those tumors,' but I wondered if there was another way – a pill, salve, anything."

Dr. Kelley reached out to Gerald Peters Jr., MD, of Peters Dermatology Center in Bend, for help. "He was very nice and invited Misty and me to come to his office so he could take a look at the tumors," Dr. Kelley said.



Misty and Harley Kelley, MD

During their appointment together, Dr. Peters decided that each tumor would need to be removed individually. He proceeded by making three small incisions and popped each tumor out with ease. Dr. Kelley thought, "Well, if that's it, that's how it has to be done."

The tumors were sent off, examined, and determined to be benign. Misty was diagnosed with Neurofibromatosis, an inherited genetic disorder that causes tumors to form on her nerve tissue.

Relief

During a follow up appointment at VIM, Dr. Kelley removed four more tumors. After that, Misty saw Dr. Kelley two more times. "It's a running joke," she said. "When I arrive, Dr. Kelley asks me 'How many are we removing today?' I already have them identified and circled on my body in black magic marker."

Waistbands no longer irritate Misty's tumors. She is down to a maintenance level for her tumor removal, and when we spoke, she realized she was long overdue for an appointment.

"I don't know what I would do without VIM," said Misty. "They have gone above and beyond getting me help with everything – from prescriptions, to help with my migraines, to getting my tumors removed... everything! I am so thankful."

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Message from Leadership



John D. Teller, MD
Board Chair

Kat Mastrangelo, MPH
Executive Director



A Legacy of Commitment – Numbers Matter

When the founding members of the clinic first envisioned Volunteers in Medicine (VIM), there were over 25,000 uninsured people living in Deschutes County. Fast-forward to today and there are still more than 21,000 people living without insurance in the tri-county area.

Since opening VIM's doors in 2004, the mission of the clinic has remained the same, to make our community a better place through education and the enlisting of volunteers to bring health care services to those in need without medical insurance.

During our 2016-2017 fiscal year (April 1, 2016 – March 31, 2017), 789 low-income patients were eligible for care at VIM. There were 4,892 provider visits at the clinic and 736 visits with off-site community medical partners. These numbers reflect the continued need for VIM's services in our community.

Our typical patient is a mom in her mid-40's. She works one, two, or even three jobs, and most likely makes a little bit more than minimum wage. She has a diagnosis of diabetes, averages seven visits to the clinic annually, and is taking at least one prescription medication. Thanks to the State Children's Health Insurance Program (SCHIP), her children likely have health insurance coverage through the Oregon

Health Plan (OHP) and receive periodic check ups. But she doesn't have access to health insurance through her employer or a primary care provider.

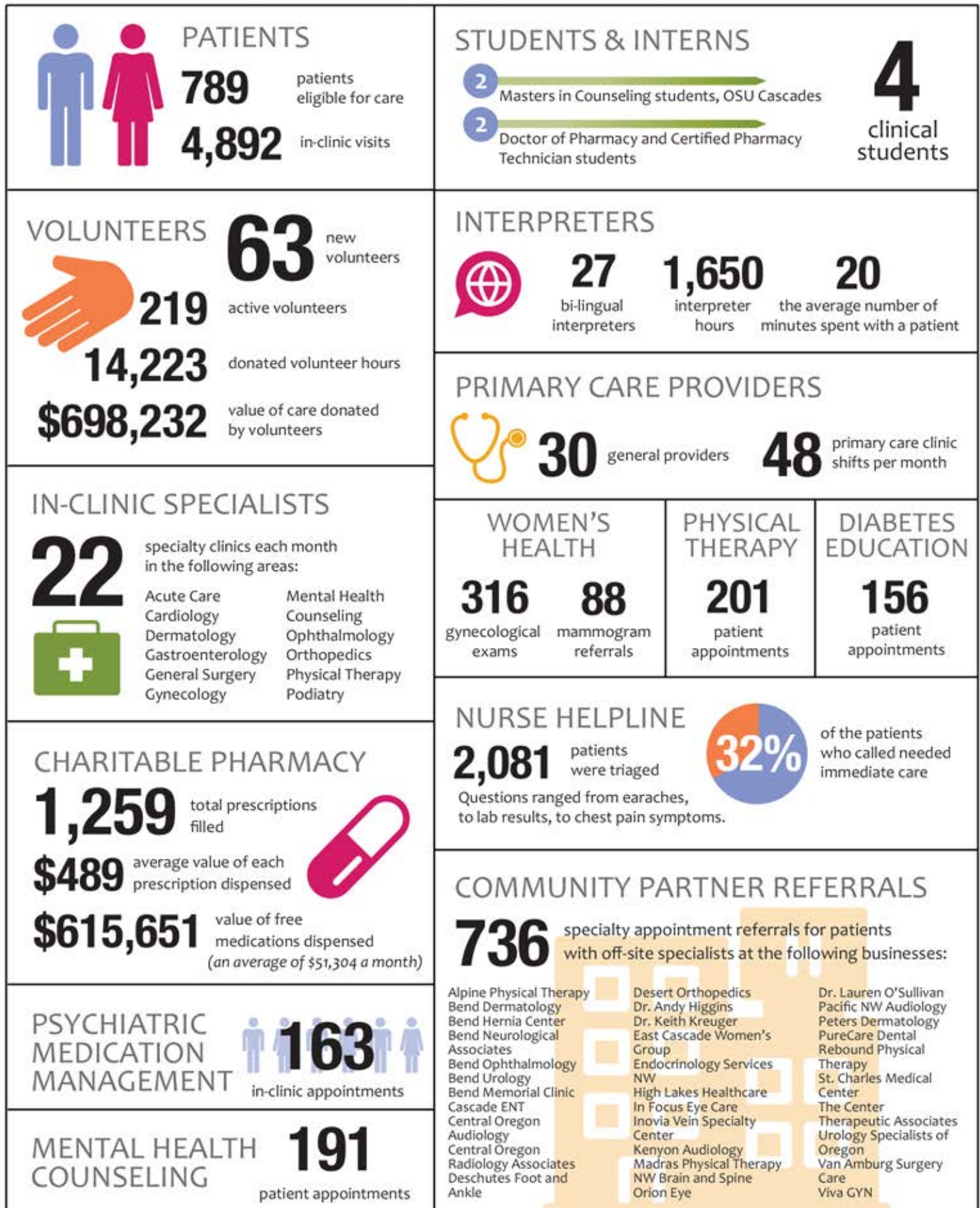
Most of our patients are first and second generation immigrants who do not qualify for Affordable Care Act (ACA) benefits because they are here on a work permit or they have not lived in the United States for at least five years. They fill a significant portion of the minimum wage jobs in our community, providing needed services in the construction, landscaping, restaurant, tourism, and agricultural industries.

As long as health care continues to be a national problem, VIM will remain a local solution for our patients. Thank you to the donors who supported us over the last year, to the volunteers who compassionately gave their time, to the community medical partners, restaurants and vendors who donated their services, to the staff who worked so tirelessly for our patients, and to the patients who gave us the opportunity to serve them. We simply would not exist without you. Thank you!

Yours in good health,

John D. Teller MD Kat Mastrangelo

Program Report - April 1, 2016 to March 31, 2017

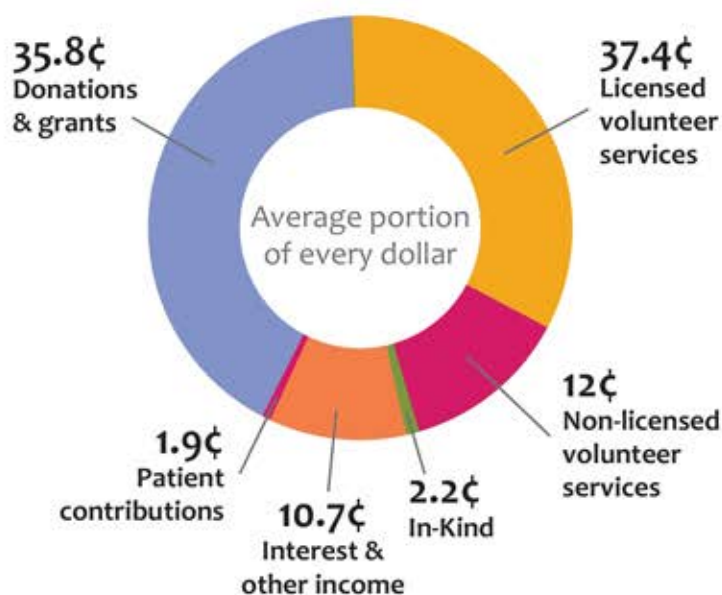


Financial Highlights - April 1, 2016 to March 31, 2017

FINANCIAL STATEMENT

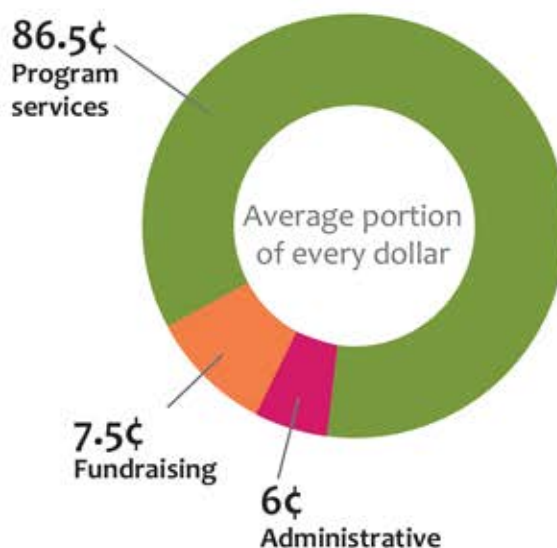
REVENUE AND SUPPORT

\$1,491,799



EXPENSES

\$1,515,156



BALANCE SHEET

TOTAL ASSETS

\$2,431,027



TOTAL LIABILITIES AND NET ASSETS

\$2,431,027

Current liabilities \$19,630

Long-term liabilities \$0

Net assets \$2,411,397

Anonymous
Pat & Darlene Ross
Toby Scott & Kim Friedman Scott
Lanny & Cathy Skovborg
Lorene Sloper
Bill & Trish Smith
Randall & Kimberly Smith
Mark & Karen Stanard
The Tetzlaff Family
William & Elizabeth Trimble
Helen Vandervort
Meg Voedisch & Dan Broadley
Sandra Voigt
Kathy Ann Wade
Anonymous
Betsy Warriner
John & Linda Watson
Tom & Jill Wimberly

Deschutes Meadows

Anonymous
Anonymous
Judy Beam
Hiram & Laura Becker
Robert & Patricia Bell
Shari Biggs
Jim & Ramona Bishop
Anonymous
Ted & Dorothy Bohn
Linda Bonotto
Jim & Penny Brommer
Ruth Burleigh
Kit & Sandi Carmiencke
Hanna Cassard
Irene Colker
John Decker &
Lillian Conrad-Decker
Leon & Marian Devereaux
Stephen & Carol Dixon
Sharon Dunlevy
Anonymous
Patricia Elliott
Ric & Jill Ergenbright
James Fairchild
Susan Freeman
Anonymous
David & Ginger Hackett
Richard & Judy Hanstad
Bob & Norma Harper
Lena Hartshorn
Micaela Hayden
Peter & Mary Hedren
William & Sara Hoffman
Danielle Howard
Wendy Howard & Robert Barber
Cynthia Hunt
Robert & Danielle Hyde
Evalyn Jacobs
Kris Jennings
Don & Ann Kelly
Nathaniel Kelly
Jane Kopriva
Beth Larsen
Bradley & Katherine Lemmon
Jack & Clara Lewis
Anonymous
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Helenka Marcinek
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Michael & Gloria Olin
Ray & Joyce Ownby
William & Phyllis Pengelly
Peter & Norma Post
Richard & Martha Samco
Kenneth & Betty Seidel
Neil Severson
Eva Silva
Jay & Yvonne Smith
William & Judy Smith
Sole Purpose Massage
Ed & Elly Styskel
Joyce Taylor
Sally Walker
Nola Weber
Beryl Whitaker
Deborah White
Carol Woodard Kozimor & Jeff Kozimor

Throughout the year, we receive gifts in honor and in memory of individuals. Contributions were received in the name of the following people between April 1, 2016 and March 31, 2017.

Gifts in Honor

Central Oregon Emergency Physicians
Tom Barber
Bruce & Rita Brundage
Hugh & Mary Ferguson
Bob Hakala
The Herriott & Overman Families
Cynthia Kane & Greg Zath
Pat & Sally Kane
Meryl Koester
Leafy Lief
Steven George McBride
Maryann Phillips
The Amazing Interpreters!
Bubba & Grandma Spreier

Gifts in Memory

Bob Browning
Robert Carter
Ruth Wood Craig
Charles Cusack
Gerald Andrew Davenport
Jack Dunlevy
Marilyn L. Gaswint
Neal Goldsmith
Birdie Gormley
Janet Chase Harper
Mathew Jacobs

Harvard Lewis
James McGregor
Crystal Mitchell
William Howard Paul
Gordon Robberson
Lois Stacy
Doris Thomas
Amy Frohnmayer Winn

We would like to acknowledge the following businesses for their in-kind contributions during our 2016-17 fiscal year. Thank you!

In-Kind Community Supporters

Aloha Café
BendBroadband
Bend Garbage & Recycling
Café Yumm
Country Catering
El Sancho Taco Shop
Hola! Restaurant
Jackalope Grill
Jackson's Corner - Eastside
Kebaba
Longboard Louie's - Eastside
McKay Cottage
Printer Resources & Recycling
St. Charles Health System
Strictly Organic
Tate & Tate
Toomie's Thai Cuisine
Zydeco

Deceased

(d) Denotes an individual who is now deceased.

Great care was taken to ensure the accuracy of the Honor Roll listings. Please let us know if we made an error or omission, or if you prefer your name to be listed as anonymous.

Share your comments with Stacey Durden, Development Director & Communications Manager, at stacey.durden@vim-cascades.org or (541) 585-9007.



There are several ways you can help

VIM:

Tell someone about VIM.

Consider volunteering at the clinic.

Include a bequest to VIM in your will or trust.

Donate your used car to VIM.

Become a sustaining monthly donor.

We are grateful for your ongoing support. Thank you!

Honor Roll of Donors - April 1, 2016 to March 31, 2017

VIM's Honor Roll of Donors recognizes all who contributed to the clinic between April 1, 2016 and March 31, 2017. Their generosity helped to fund the medical care and prescriptions for 789 patients. We are grateful for their support and the difference they have made in our patients' lives. Our community is healthier because of their support.

Circle of Compassion

Bend Research, Inc.
Tykeson Family Charitable Trust

Circle of Caring

Jim & Denise Mahoney
Dave & Judy Osgood

Circle of Kindness

Bend Garbage & Recycling

North Sister

Maybelle Clark Macdonald Fund
The Estate of D. Crystal Mitchell

Middle Sister

Appel Family Fund of The Oregon Community Foundation
Central Oregon Independent Practice Association
Les Schwab Tire Center
The Roundhouse Foundation
John D. Teller & Amy C. Tykeson
John D. Teller & Amy C. Tykeson Fund of The Oregon Community Foundation

Broken Top

Bank of the Cascades & Employees
BJB Charitable Trust
Chambers Family Foundation
Cow Creek Umpqua Indian Foundation
Jim & Dory Delp
Humphreys Family Advised Fund of the National Christian Foundation
Cristy Lanfri
Rotary Club of Bend
St. Charles Foundation, Sister Catherine Fund
St. Charles Health System
Tompkins Family Fund, an Advised Fund of Silicon Valley Community Foundation
OCF Joseph E. Weston Public Foundation

Mt. Bachelor

The Autzen Foundation
The Jackson Family Charitable Fund
Ann Bruckner
Donnie & Heidi Castleman
City of Bend & the U.S. Department of Housing and Urban Development
Anonymous
Pacific Power Foundation

Will, Andrew & Joan Pease
PureCare Dental
Shirley Ray (d)
Jim & Deb Ritzenthaler
Tom & Carolyn Ryder
Brad St. Clair & Sara Studt

Mt. Washington

Les & Judy Alford
Joel & Val Bailie
Bob & Joan Barr
Joseph & Anne Barrett
Bend Sunrise Lions Club
Benedikt Family Fund of The Oregon Community Foundation
Michel & Marian Boileau
Bob & Pam Caine
Ron & Mary Carver
Bob & Jeanette Chamberlain
Matt & Courtenay Cohen
Anonymous
Jim & Martha Davies
Robert & Carolyn Dietz
First Presbyterian Church Foundation
Kent & Ann Gatling
Bob & Fran Greenlee
Ronald & Beth Hanson
Josh & Tanya Hayden
Brad & Kelly Hester
Anonymous
Karen Lillebo
William & Ann Lincoln
Ralph & Janet Litchfield
Jim & Marjie Lussier
Fran McCabe & Woody Peeples
Bruce & Eileen McLellan
Don & Charlotte Miller
Craig W. & Linda J. Moore Family Fund of The Oregon Community Foundation
Moss Family Fund of The Oregon Community Foundation
Carol Moyer
Jim & Patti Petersen
Ann Rhoads
Anonymous
Jeff & Margi Robberson
Gillian Salton
Robert & Janice Schock Fund of The Oregon Community Foundation
Richard & Mary Schulzke
David & Lorraine Stuart
Sunriver Christian Fellowship
John D. Teller
Jan & Chris Wick

Pilot Butte

Tom & Barbara Barber
Benge Family Foundation
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Ellen Blair Bendt
David & Judy Bluhm
John & Kristin Carter
Russell & Salome Chauncey
Kate Dunning & Kari Szukalski
Anonymous
Michael & Deb Harris
Joan Heinkel & Ben Massell
F.J. Hodecker Family Fund of The Oregon Community Foundation
The Hooter Fund II of The Oregon Community Foundation
Mary Hudson Kelley & Chris Kelley

Anonymous
Eric & Linnea Huson
Richard S. Huson Family Fund of The Oregon Community Foundation
Karnopp Petersen, LLP
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Larry & Jane Langston
Bill & Nancy Laws
Mode Farrens LLP
Tom & Ann McGranahan
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Ralph & Rosalee Reynolds
Roger & Joyce Schneider
Sisters Kiwanis Community Service Foundation
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Bill & Hete Sugnet
The Newcomers Club of Bend Inc.
Unitarian Universalists of Central Oregon
Jennifer Welander
Peter & Amy Wheary
Anonymous

Paulina Lake

Kurt & Talena Barker
Bob & Jean Bennett
Jennifer Blechman & Tim Carney
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Anonymous
J. Fred Chaimson & Carole Ann Nuckton
Anonymous
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Lisa Dobby & Debbie Cole
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Gale Estergreen
Jennifer Franchuk
G5
Anonymous
Kenney & Cheryl Griffiths
Bob & Caro Hakala
Anonymous
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Dennis Kane
Julia Kennedy
Sharon Lichti
Lumbermens Insurance
Liz Main
Vernell & Donna Mills
Anonymous
Anonymous
The Robert & Gail Olsen Fund
John & Amanda Peoples
Tad & Jeri Scharpf
Anonymous
Mike & Brenda Simpson
Sisters High School Girls Basketball Team
Dan & Barbra Stevens
Dave & Lynn Talbot
U.S. Bank Foundation
Gentry & Barbara Wade
Gerald Wein & Martita Marx
Kate Wells
Tom & Betty Wightman
Steve & Marian Williams
Alex Winn
Bea Zizlavsky

East Lake

Jerry & Jinny Andres

Betty Armer
Charles (d) & Elizabeth Ayers
Marlis Beier & Dean Sharpe
Anonymous
Doug & Roberta Berry
Spike & Marjorie Biggers
Glenn Bissell
Archie & Maureen Bleyer
Richard & Jane Bolt
Bill & Bonnie Boyd
Jerry & Karolyn Brockmeyer
Brian & Anita Brown
Melanie Brown
Ronald & Wilda Bryant
Bill & Marilyn Burwell
Carlson Sign Company
Clarence & Barbara Carnahan
Kathy Chauncey
Ed & Pam Cheaney
Fred & Jeness Christensen
Mike & Lillian Chu
Ray & Bev Clarno
Karen Clawson
Anonymous
Col. W.M. Craig, Jr., USMC (Ret.)
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Grier & Rosemarie Davis
Anonymous
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David & Sheila Ellsworth
Douglas Ertner
May Fan & Chris Calvin
Scott & Katie Hall
Tralve Jr. & Lynda Hathorn
Barry & Connie Heath
Lia Herriott
Jan Hildreth
Cristina Himes & Tod Heisler
Dennis & Karen Hoepfer
John & Jackie Hoffman
John & Elizabeth Hoover
Jeff & Kathy Ingelse
Catherine Jacobs Break & Robert Break
Lyle & Mary Jarvis
Cameron Kerr
Dorlee Kingen
Dory Koehler-King & Max King
Meryl Koester
Fred Meyer Community Rewards
Korena Larsen Farris
Saraie Lewis
Arthur & Alice Lezin
Charlotte Lin & Aaron Kish
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Adelina McBride
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Anonymous
Phil & Linda Meurer
Jim & Ginny Murtaugh
Dennis & Jeanne Newton
Niswonger-Reynolds Funeral Home
Anonymous
Anonymous
Kevin & Karen Padrick
Tina Pavelic & Steve Roti
Mike & Susie Penhollow
Daniel Phillips & Patricia Leong
James & Linda Porzelius
Ernest & Roberta Reed
Jon & Pauline Rhoads