



Emergency Rent and Utility Help

It's important to get a letter from your employer confirming that you have cut your hours or have been laid off.

- **Neighbor Impact** - Rent assistance. Call 541-548-2380, ext. 210 for help with your application. Application can be found at: <https://form.jotform.com/92076439399169>
- **Pacific Power** - Utilities. Call 1-888-221-7070 to negotiate a payment plan.
- **Cascade Natural Gas** - Utilities. Call 1-888-522-1130 to negotiate a payment plan.
- **Emergency Protection for Renters - www.oregonrentersrights.org**
 - **Security Deposits:** Your landlord must return your security deposit or provide a written accounting if it is not returned.
 - **Disability & Reasonable Accommodation:** If you or someone in your household has a disability, your landlord is required to make reasonable changes to rules and policies in order to give you an equal opportunity in your housing.
 - **Repairs:** Your landlord is required to make necessary repairs to keep your rental housing habitable.
 - **Mold:** Most varieties of mold and mildew do not pose a risk to your health. You and your landlord are both required to take certain action to prevent mold growth and remedy the causes of mold growth.



- **Infestation:** Visit the website for more information about your rights and responsibilities and steps you should take if your rental housing becomes infested with bedbugs, roaches, rats, or other pests.
- **Lock-Outs & Unlawful Ouster:** Your landlord is not allowed to lock you out of your rental housing without first giving you notice and getting an eviction judgment against you.
- **Termination Notices & Eviction:** The law requires that a landlord follow specific rules when giving a termination notice to a tenant. If the landlord does not follow those rules, the notice may not be enforceable and you may not have to move.
- **Small Claims Court:** If you have a dispute with your landlord and an attorney, housing advocate, or one of these guides suggests enforcing your rights in small claims court.
- **Manufactured Home Parks:** Residents of Manufactured Home Parks have different rights and responsibilities than other renters.