

Honor Roll of Donors

April 1, 2017 to March 31, 2018

VIM's Honor Roll of Donors recognizes contributions made to the clinic between April 1, 2017 and March 31, 2018.

North Sister
(\$25,000.00 to \$1,000,000.00)
Meyer Memorial Trust
PacificSource Foundation for Health Improvement
Sister Catherine Fund at St. Charles Foundation
John D. Teller & Amy C. Tykeson Fund of The Oregon Community Foundation

Middle Sister
(\$10,000.00 to \$24,999.00)
Appel Family Fund of The Oregon Community Foundation
Bend Research, Inc.
The Collins Foundation
The Darhl & Donald Guinn Family Fund of the AYCO Charitable Foundation
Jim & Denise Mahoney
The Estate of Bill & Nan Miller (d)
Anonymous
The Roundhouse Foundation

Broken Top
(\$5,000.00 to \$9,999.00)
Bank of the Cascades Foundation
BJB Charitable Trust
Jelinda Carpenter
Chambers Family Foundation
Jim & Dory Delp
Roger & Dixie Fairfield
Melissa Goldsmith
The Humphreys Family Advised Fund of the National Christian Foundation
St. Charles Health System
OCF Joseph E. Weston Public Foundation

Mt. Bachelor
(\$2,500.00 to \$4,999.00)
The Autzen Foundation
Ann Bruckner
Donnie & Heidi Castleman
City of Bend & the U.S. Department of Housing & Urban Development
Deschutes Brewery
Ronald & Beth Hanson
The Jackson Family Charitable Fund
Bill & Ann Lincoln
D. Crystal Mitchell Revocable Trust (d)
Pacific Power Foundation
Pine Mountain Sports
Peter Sandgren
Brad St. Clair & Sara Studt
Subaru of Bend/TS and S Ford
Tompkins Family Fund, an Advised Fund of Silicon Valley Community Foundation
Jan & Chris Wick

Mt. Washington
(\$1,000.00 to \$2,499.00)
Bend Elks Lodge #1371
Bend Surgical Associates
Ellen Blair Bendt & Daniel Bendt
Benedikt Family Fund of The Oregon Community Foundation
Michel & Marian Boileau
Bob & Pam Caine
Anonymous
Jim & Martha Davies
Robert & Carolyn Dietz
First Presbyterian Church Foundation
Kent & Anne Gatling
Bob & Fran Greenlee
Josh & Tanya Hayden
The Health Connection
Anonymous
Hydro Flask
Knapp Family Philanthropic Fund - James & Judith Knapp
Bill & Nancy Laws
Jim & Marjie Lussier
Bruce & Eileen McLellan
Mike's Fence Center, Inc.
Don & Charlotte Miller
Craig W. and Linda J. Moore Family Fund of The Oregon Community Foundation
Anonymous
Maurice & Kathy Norman
Dave & Judy Osgood
Parrilla Grill
Jim & Patti Petersen
Shirley V. Ray Fund of The Oregon Community Foundation (d)
Jim & Deb Ritzenthaler
Anonymous
Jeff & Margi Robberson
Gillian Salton
Richard & Mary Schulzke
Vincent & Janet Sheerin
Terry Skjersaa, Inc.
The Loren D. Smith Fund
David & Lorraine Stuart
Sunriver Christian Fellowship
John D. Teller & Amy C. Tykeson
Tumalo Creek Kayak & Canoe
Ward Family Fund of The Oregon Community Foundation
Alex Winn
Carlos & Gwenn Wysling

Pilot Butte
(\$500.00 to \$999.00)
10 Barrel Brewing Co.
All Access Staging & Productions
Alpenglow Vacation Rentals, Inc.
The Ken & Claudia Arthur Family Fund
Ascent Capital Management, LLC
Joel & Valerie Bailie
Ronald Banchiere

Tom & Barbara Barber
Joseph & Anne Barrett
John Belsick
Bend Dental Group
Bend Radio Group
Benge Family Foundation
Anonymous
David & Judy Bluhm
Yvonne & Hank Boni
John & Kristin Carter
Ron & Mary Carver
Central Oregon Spine & Sports, LLC
Linyee Chang
Anonymous
Dave & JoAnn Dewey
David & Sheila Ellsworth
Fearless Baking
Jennifer Franchuk
Scott & Katie Hall
Barry & Connie Heath
Joan Heinkel & Ben Massell
Brad & Kelly Hester
John and Lari Hodecker Family Fund of The Oregon Community Foundation
Home System Solutions
The Hooter Fund II of The Oregon Community Foundation
Mary Hudson Kelley & Chris Kelley
The Juliet P. Imes Inter Vivos Trust
Inspire Adventures
Cindy King
Spencer Krueger & Mary Lefevre
Ruth Layton
Karen Lillebo
Tom & Ann McGranahan
Donna & Vernell Mills
Tom & Dana Muller
NCTA - The Internet & Television Association
David Neidorf
Russ & Molly Omizo
Sarah Phipps
Richard & Janet Powers
RecWare Northwest
Ann Rhoads
Roane Family Revocable Trust
Tad Scharpf
Chris & Helen Scotch
Julie Sheppard & Andy Caplan
Tim & Kim Smythe
Tom Solitz
Anonymous
Spork, LLC
Bill & Hete Sugnet
Summit Sales NW, Inc.
Timberline Construction
Michael Toth
Volcano Management, LLC
Teri West
Peter & Amy Wheary
Anonymous

Paulina Lake
(\$250.00 to \$499.00)
Henry & Amy Abel
Kurt & Talena Barker
Linda Becker
Marlis Beier & Dean Sharpe
Jennifer Blechman & Tim Carney
Bob & Dellie Brell
Russ & Salome Chauncey
George Chesley
Anonymous
Kenney & Cheryl Griffiths
Anonymous
Cristina Himes & Tod Heisler
Julia Kennedy
Steven & Laurie Koski
Sharon Lichti
Lumbermens Insurance
Liz Main
Maureen McCartin
Anonymous
Patrick O'Rourke & Charla Ranch-O'Rourke
Megan Power
Shirley Ray (d)
Rosalee Reynolds
Sisters High School Girls & Boys Basketball Teams
Sisters Kiwanis Community Service Foundation
Dan & Barbra Stevens
U.S. Bank Foundation
Gentry & Barbara Wade
Kate Wells
Steve & Marian Williams
Bea Zizlavsky

East Lake
(\$100.00 to \$249.00)
Martha Anderson
Rob & Karen Anderson
Betty Armer
Janis Baker
Judy Beam
Spike & Marjorie Biggers
Shari Biggs
Archie & Maureen Bleyer
Anonymous
Richard & Jane Bolt
Jerry & Karolyn Brockmeyer
Bill & Marilyn Burwell
Mary Carlson
Carlson Sign Company
Fred Chaimson & Carole Ann Nuckton
Jeness & Fred Christensen
Anonymous
Barbara Cusack
Dorothy Dittler
Anonymous
Cheryl & Brad Emerson
Douglas Ertner

Gale Estergreen
May Fan & Chris Calvin
Joe & Cindi Farmer
Thomas & Sally Foster
Charles & Ann Frazier
Shelley & Kathy Grudin
Bob & Caro Hakala
Nora Hamilton
Marie Harpole
Tralve & Lynda Hathorn
Micaela Hayden
Linda Hendrix
Janet Hildreth
Anonymous
Gary & Debbie Hill
John & Jackie Hoffman
Hooker Creek Companies, LLC
Marcia Houston
Catherine Jacobs Break & Robert Break
Lyle & Mary Jarvis
Terry Kemple
Cameron Kerr
Larry & Becky Kierulff
Dorlee Kingen
Dory Koehler-King & Max King
Mary Jeanne Kuhar & John Aubry
Tamara Larson & Randall Haveman
Jerry & Julie Lear
Anonymous
Saralie Lewis
Arthur & Alice Lezin
Judith Lidstrom & Gary Rueppell
Ralph & Janet Litchfield
Stephen Mann & Deborah MacWilliams
David Markey
Michael Mastrangelo, Sr.
Jade Mayer & Romy Mortensen
Adelina McBride
Frank & Nancy McKim
Anonymous
Phil & Linda Meurer
Russel & Evelyn Mitchell
Bob & Pat Monson
Dennis & Jeanne Newton
Irene Nunez-Smith & Raymond Smith
Michael & Gloria Olin
Kevin & Karen Padrick
Tina Pavelic & Steven Roti
Mike & Susie Penhollow
Anonymous
Daniel Phillips & Patricia Leong
Brecht Palombo
Edward & Mary Putka
Ernest & Roberta Reed
Barbara Rich
Joan Robbins
Pat & Darlene Ross
Anonymous
Dan & Cathy Schryver
Toby Scott & Kim Friedman Scott

Stan & Sue Shepardson
Lorene Sloper
Jay & Yvonne Smith
Trish & Bill Smith Charitable Fund
Mark & Karen Stanard
Claudia Staton
The Tetzlaff Family
Steve Tiger
Bill & Liz Trimble
Scott Vahlsing
Helen Vandervort
Sonja Vik
Jeffrey Walkup
Jody Ward
Doug Watson
John & Linda Watson
Jerry Wein & Martita Marx
Tom & Betty Wightman
Christine Winters

Deschutes Meadows
(\$1.00 to \$99.00)
Amazonsmile
Kaci Aslamov
Linda Bonotto & Jerome Colonna
Jim & Penny Brommer
Neil & Mary Bryant
Ruth Burleigh
Kevin Chudy & Laura Miller
Beverly Clarno
Karen Clawson
Ann Cook
Dennis Denton
Leon & Marian Devereaux
Stephen & Carol Dixon
Danette Feuling
Jack Flatt
Kay Flynn
Roger & Linda Ford
Anonymous
Matthew & Suzanne Gadow
Judy & Richard Hanstad
Donna Herrera
Mark Hoffman
William & Sara Hoffman
Robyn Holdman & John Dunlap
Danielle Howard
Evalyn Jacobs
Joanne Keen
Don & Ann Kelly
Nathaniel Kelly
Gerald & Ann Kerr
Carol Kozimor
Frank & Penny Kristovich
Kroger
Beth Larsen
Anonymous
Maria Lemus
Jack & Clara Lewis
Laurie Lockert & Kathleen Roy
Elayne Luna

Shannon Mara & David Smullin
Geraldine Margrave
Mike & Kat Mastrangelo
Patricia McGregor
Rod McPheeters
Anonymous
Nelson & Cheryl Morosini
James & Doralee Mortensen
David & Lanette Munks
Kay Payne
Eileen Peberdy
William & Phyllis Pengelly
Bonnie Phippen & Mark Atchley
Peter & Norma Post
Rhey & Janice Rhodes
Robin Robertson
Steve & Carol Rooney
Dennis & Bess Schaberg
Van Schoessler
Carol Schrader
Kathrine Scorvo
Kenneth & Betty Seidel
Bob & Teri Shamlian
Joyce Taylor
Sandra Voigt
Sally Walker
Nola Weber
Beryl Whitaker
Deborah White
Anonymous
Anonymous

Throughout the year, we receive gifts in honor and in memory of individuals. Contributions were received in the name of the following people between April 1, 2017 and March 31, 2018.

Gifts in Honor
Michael Barber and Sarah Anderson's Wedding
Diane Monson
Stephanie Lynch

Gifts in Memory
Dr. Charles Ayers
Blair Fredstrom
Barbara Graham
James McGregor
Shirley Ray
Gordon Robberson
Donald E. Tykeson
Amy Frohnmayer Winn
Dr. Richard Woods

Deceased
(d) Denotes an individual who is now deceased.



There are several ways you can help VIM:

Tell someone about VIM.

Consider volunteering at the clinic.

Include a bequest to VIM in your will or trust.

Donate your used car to VIM.

Become a sustaining monthly donor.

We are grateful for your ongoing support.

Thank you!



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Bend, Oregon 97701
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(541) 585-9002 fax
info@vim-cascades.org
www.vim-cascades.org



Annual Report

2017-18

We Believe in the Health of our Community

Board Members
2017-2018

John Teller, MD
Board Chair
Bend Memorial Clinic

Tanya Hayden
Board Vice Chair
Bend Research, Inc.

Kate Dunning, CPA
Treasurer
Humm Kombucha

Kurt Barker
Secretary
Karnopp Petersen, LLP

Michel Boileau, MD
St. Charles Health System
(Retired)

Roxana Ermisch
Bridges to Communication

Aaron Gordon
U. S. Bank

Ken House
Mosaic Medical

John MacMillan
Wells Fargo

Ann Rhoads, CPA
PricewaterhouseCoopers
(Retired)

Jenn Welander, CPA
St. Charles Health System

Kate Wells
PacificSource Health Plans

Bob Hakala, MD
Emeritus
(Retired)

Jim Lussier
Emeritus
The Lussier Center

Jim Petersen
Emeritus
Karnopp Petersen, LLP
(Retired)

Rod Ray, PhD
Emeritus
Bend Research, Inc.

Message from
Leadership

John D. Teller, MD
Board Chair
Kat Mastrangelo, MPH
Executive Director



“Inequity is becoming less and less affordable not only for poor people but for the global community as a whole. The world can no longer turn a blind eye to the cost of diseases that poverty generates.”

– Mamphela Ramphele

Throughout the world, poverty and poor health are inescapably intertwined. Living in poverty dramatically increases ones risk of becoming sick, and for those living on the edge, becoming sick often delivers the final push into poverty or destitution. For the uninsured and medically underserved who live in our community, this is a devastating cycle to live in, and one of the main reasons VIM came to be the safety-net clinic that it is today.

Have you wondered what would happen to VIM after the Affordable Care Act (ACA) rolled out? Five years after implementation, we are still relevant, and in many cases, more than ever.

During our last fiscal year, as a team, we embarked on an adventure of equity, race and inclusion to better understand our patient population. Since most are first and second generation immigrants, each are impacted by varying levels of health literacy.

We learned that patient education materials in a language other than English did not exist

for many of our patients’ medical conditions. With the support of the Meyer Memorial Trust, we developed linguistic and grade-level appropriate educational materials in cooperation with a patient advisory team. This process helped us better understand the complications immigrants face when they are new to the American medical system, experiencing new diets, and communicating in different ways.

In the coming year, we plan to build on our success by adding more culturally appropriate educational resources to meet the ongoing demand in a way that is consistent, comprehensive, and most importantly, geared towards our patients’ needs.

While the future of health care is uncertain, the need for affordable access locally is real. Your contributions make health care a reality for the uninsured and underserved in our community.

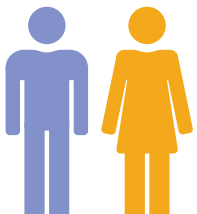






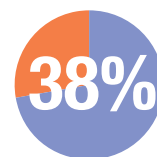
While volunteers help to provide the medical care and operate the clinic, donors like you help to cover the expense of everything else. You are a vital part of what makes VIM work.

Thank you for partnering with us over the past year. We simply would not exist without you.

With warm gratitude,

John D. Teller MD Kat Mastrangelo

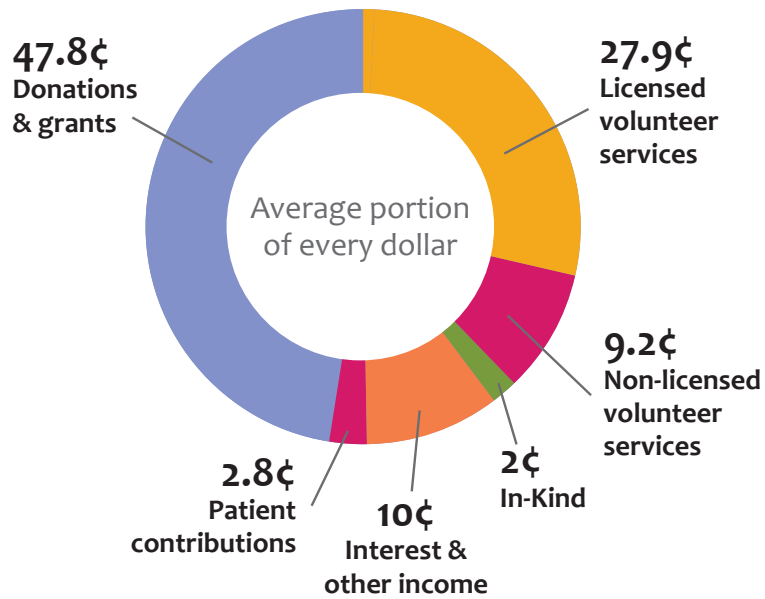
Program Report April 1, 2017 to March 31, 2018

<div></div> <div><div>PATIENTS</div><div>1,009</div><div>patients eligible for care</div><div>7,708</div><div>in-clinic visits</div></div>	<div>STUDENTS & INTERNS</div> <div><div></div><div><div>3</div><div>Oregon Health & Science University 3rd year medical students</div></div><div><div>2</div><div>Oregon State University-Cascades Masters in Counseling Students</div></div><div><div>4</div><div>Pharmacist and Certified Pharmacy Technician Student Interns</div></div><div><div>9</div><div>clinical students</div></div></div>	<div>VISION</div> <div><div></div><div><div>35</div><div>prescription eyeglass fittings</div></div><div><div>160</div><div>had a vision exam</div></div></div>
<div><div>VOLUNTEERS</div><div></div><div><div>57</div><div>new volunteers</div></div><div><div>303</div><div>active volunteers</div></div><div><div>14,516</div><div>donated volunteer hours</div></div><div><div>\$702,842</div><div>value of care donated by volunteers</div></div></div>	<div>PRIMARY CARE PROVIDERS</div> <div><div></div><div><div>30</div><div>general providers</div></div><div><div>48</div><div>primary care clinic shifts per month</div></div></div>	
<div><div>IN-CLINIC SPECIALISTS</div><div><div>23</div><div>specialty clinics each month in the following areas:</div><div><div></div><div><div>Acute Care</div><div>Cardiology</div><div>Dermatology</div><div>Gastroenterology</div><div>General Surgery</div><div>Gynecology</div><div>Dental Hygiene</div><div>Mental Health</div><div>Counseling</div><div>Ophthalmology</div><div>Orthopedics</div><div>Physical Therapy</div><div>Podiatry</div></div></div></div></div>	<div>WOMEN'S HEALTH</div> <div><div>290</div><div>gynecological exams</div></div> <div><div>98</div><div>mammogram referrals</div></div>	<div>DIABETES EDUCATION</div> <div><div>101</div><div>patient appointments</div></div>
<div><div>CHARITABLE PHARMACY</div><div><div>1,554</div><div>total prescriptions filled</div></div><div><div>\$458</div><div>average value of each prescription dispensed</div></div><div><div>\$711,000</div><div>value of free medications dispensed</div></div><div></div></div>	<div>NURSE HELPLINE</div> <div><div>1,755</div><div>patients were triaged</div></div> <div><div>Questions ranged from earaches, to lab results, to chest pain symptoms.</div></div> <div><div></div><div><div>38%</div><div>of the patients who called needed immediate care</div></div></div>	
<div><div>NEW PATIENT SCREENINGS</div><div><div>222</div><div>appointments</div></div></div>	<div>COMMUNITY PARTNER REFERRALS</div> <div><div>815</div><div>patients visit referrals with the off-site specialists from the following businesses:</div></div> <div><div><div>Apex Physical Therapy</div><div>Bend Anesthesiology Group</div><div>Bend Family Dentistry</div><div>Bend Memorial Clinic</div><div>Bend Neurological Associates</div><div>Bend Ophthalmology</div><div>Bend Surgery Center</div><div>Bend Surgical Associates</div><div>Bend Urology</div><div>Cascade ENT</div><div>Cascade GI</div><div>Central Oregon Audiology</div><div>Central Oregon Pathology Consultants</div></div><div><div>Deschutes Foot and Ankle</div><div>Deschutes Rheumatology</div><div>Desert Orthopedics</div><div>Doctors Park Surgery Center</div><div>Dr. Andy Higgins</div><div>Krueger and Lenox</div><div>Emily Berry MD</div><div>Endocrinology Services NW</div><div>Hand and Arm Therapy of Central Oregon</div><div>InFocus Eye Care</div><div>Inovia Vein Specialty Center</div><div>Kenyon Audiology</div><div>LabCorp</div></div><div><div>Madras Physical Therapy</div><div>Norco</div><div>Oregon Vascular Specialists</div><div>Orion Eye</div><div>Pacific Crest Neurology</div><div>Pacific NW Audiology</div><div>Peak Performance Physical Therapy</div><div>PureCare Dental</div><div>Rebound Physical Therapy</div><div>St. Charles Health Systems</div><div>Timm Family Dentistry</div><div>Urology Specialists of Oregon</div><div>VanAmburg Surgery Care</div></div></div>	

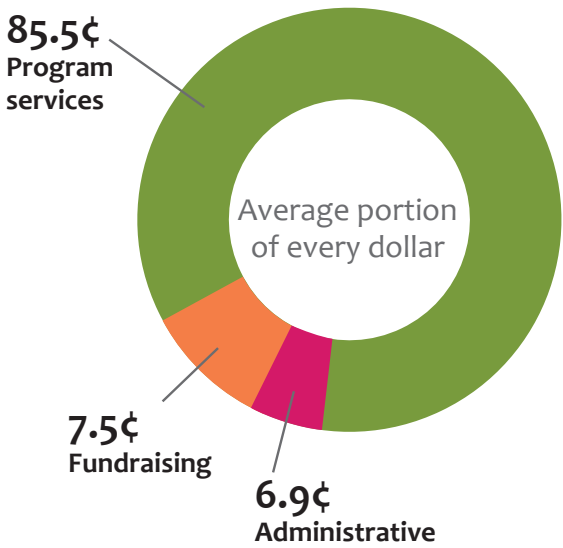
Financial Highlights April 1, 2017 to March 31, 2018

FINANCIAL STATEMENT

REVENUE AND SUPPORT
\$1,574,249



EXPENSES
\$1,423,445



BALANCE SHEET

TOTAL ASSETS
\$2,399,861



TOTAL LIABILITIES AND NET ASSETS
\$2,399,861

Current liabilities
\$15,473

Long-term liabilities
\$0

Net assets
\$2,384,388