

# Community Medical Partners



Volunteers in Medicine (VIM) was founded in 2004 with the mission to improve the health and wellness of the medically uninsured or critically underserved through the engagement of professionals, community partners and dedicated volunteers. **Our model of care is made possible by the 200 active volunteers who dedicate their time in the clinic, and over 300 off-site medical providers who partner with VIM, representing 43 specialties within 66 medical groups.** Our community partners provide care in their own office or facility, and they are an integral part of what makes our work so impactful and successful.

We value the use of your medical time and willingness to work with us. Thus, we carefully rotate the use of our providers to keep our requests well-balanced throughout the medical community. **You can expect to receive 1 to 6 patient referrals over the course of a year, depending on your specialty.**

"There are so many uninsured in our community...their gratitude for our kindness brightens any day I am there. Everyone at VIM is there for all the right reasons."  
- VIM Volunteer and Donor

Providing access to healthcare is an essential part of keeping our community and workforce running. **When you partner with VIM, you will not only change the life of one individual, your actions will influence the life of a family, the security of a job, and in turn create a more thriving and cohesive community.** The gratitude expressed by our patients is profound. They know what a gift it is to have access to healthcare, and their appreciation is one of the things that fuels our volunteers and staff on a daily basis. We hope you will join us in empowering and enriching the lives of the underserved in Central Oregon. Because we believe in the health of our community!

Warm Regards,

A handwritten signature in black ink, reading "John D. Teller MD".

John D. Teller, MD  
Board Chair

A handwritten signature in black ink, reading "John Letovsky MD".

John Letovsky, MD  
Medical Director

**\$100 MILLION**

Since 2004 VIM Clinic of the Cascades has provided \$100,993,156 in services and benefits to our community.



**17,743**

We have served 17,743 uninsured and underserved working adults in Central Oregon.



**COMMUNITY  
PARTNER  
REFERRALS**

**630** - patient visit referrals with off-site specialists

**309** - offsite medical providers

If you would like to learn more about how you can invest in the health of our community, visit [www.vim-cascades.org](http://www.vim-cascades.org).

**If you would like to join VIM as a community partner, contact:**

Salome Chauncey, Referral Coordinator & Spanish Interpreter

[salome.chauncey@vim-cascades.org](mailto:salome.chauncey@vim-cascades.org)

(541) 585-9018



# *We believe in the health of our community*

## *What can I expect of a referred patient?*

As a medical home, we follow our patients' care closely before and after a referral. If we call you to request care for a patient, you can be assured that:

- We have completed a financial screening to determine that the patient is within 250% of the Federal Poverty level guidelines and that they are uninsured.
- A volunteer primary care provider has completed an extensive evaluation that indicates the patients in need of specialty care.
- Our medical director reviews all referral requests before we reach out to you.
- We can coordinate medical labs and certain imaging tests. Our resources are limited, but we will do our best to provide you with what you need.
- Patients can obtain prescription medications, except for narcotics, through our on-site charitable pharmacy.
- We coach our patients to be on time and prepared for their appointments.

## *What about fees?*

Most of our community partners' work is pro-bono. However, we do understand that in some cases that is not feasible. We tell our patients there may be a fee to cover materials and expenses. Once you agree to see a VIM patient, we ask that you work directly with the patient regarding fees and a payment plan.

## *What about liability?*

VIM's patients agree to be seen and treated under the Oregon Liability Waiver (ORS 676.340). This limits the liability of Oregon-licensed physicians, physician assistants, dentists, nurse practitioners, dental hygienists, and certain other health professionals for injury, death, or other loss that may arise from services they provide without compensations, except in cases of gross negligence. As a VIM community partner, we ask that you register with the state for the liability waiver and have your pro-bono patients fill out a consent form.

Our mission is simple. We want to improve the health and wellness of the medically uninsured or critically underserved through the engagement of professionals, community partners, and dedicated volunteers.

**Volunteers in Medicine**  
2300 NE Neff Road, Bend, OR  
(541) 585-9004  
VIM is a 501(c)3 non-profit  
VIM's tax ID number is  
93-1327847  
[www.vim-cascades.org](http://www.vim-cascades.org)

