



## TIMELINE

### 1999 - 2008

- **1999** – Site Visit to Hilton Head Volunteers in Medicine Clinic in Hilton Head, South Carolina by Jim Petersen, Jim Lussier and Dr. Stan Shepardson.
- **1999 or 2000** – Amy R. Hamlin, Executive Director, VIM Institute invited to speak to SCMC Board of Directors and SCMC Foundation Board of Directors about the uninsured and VIM. At the time, Jim Petersen was Chair of the Hospital Board, Stan Shepardson, M.D. was a Board member and Ronald E. Carver, M.D. was Chair of the Foundation Board.
- **April 2001** – Amy R. Hamlin, Executive Director, VIM Institute – invited to speak to group of interested Bend citizens about Volunteers in Medicine Clinics and the problems of the uninsured and to solicit interest in developing a Clinic in Bend.
- **May 2001** – Jim Petersen asked Dr. Ronald Carver to serve as Co-Chair with him of the newly formed Steering Committee to begin working on starting a possible VIM Clinic in Central Oregon. Initial members of the Steering Committee:
  - Jim Petersen, Co-Chair, Ronald Carver, M.D., Co-Chair,
  - Ed Cheeney, Dick Ettinger, M.D., Madelle Friese, R.N., Neal Goldsmith, M.D.,
  - Bob Hakala, M.D., H.M. Kemple, DDS, Jim Lussier, Dan Peddycord.
- **Summer 2001** – Team began biweekly meetings at St. Charles Medical Center to confirm that there were at least 10,000 uninsured people in Central Oregon, to solicit interest among the medical community (physicians, nurses, etc.) to help meet this growing need, to adopt a Clinic name (Volunteers in Medicine Clinic of the Cascades), to develop Vision and Mission Statements, to draw up By Laws and Articles of Incorporation, to apply for non-profit with the IRS., and to apply for an AmeriCorps VISTA volunteer for VIM. Identified over 350 nurses, 80 physicians and many physical therapists, dieticians & social workers, who expressed interest in volunteering to help meet that need.
- **September 11, 2001** – Adopted VIM By Laws and Articles of Incorporation, developed by Jim Petersen, and officially Steering Committee became VIM Board of Directors. Founding Board:

James E. Petersen, Attorney at Law, Co-Chair,  
Ronald E. Carver, M.D., Retired Obstetrics & Gynecology, Co-Chair

Ed Cheeney, Administrative Asst. Finance, St. Charles Medical Center, Rev. Bill  
Ellis, Trinity Episcopal Church,  
Richard Ettinger, M.D., Retired Internist,  
Madelle Friess, R.N., Pre-Surgery, St. Charles Medical Center,  
Neal Goldsmith, M.D., Retired General Surgeon,

Robert Hakala, M.D., Family Physician, Bend Memorial Clinic,  
Judi Hofman, CPS, Executive Secretary, St. Charles Medical Center, H.M. Kemple,  
DDS, Director, Kemple Children's Clinic, Retired Dentist, Marianne Lebre, R.N.,  
Parish Nurse Project,  
James Lussier, President/CEO, St. Charles Medical Center,  
Dan Peddycord, Director, Deschutes County Health Department

- **September 2001** – Ronald E. Carver, M.D. began the long process of drafting legislation to reduce cost and eliminate the SPEX examination for out of state retired physicians to make it easier for retired physicians in Oregon to obtain Emeritus Licensure, working with the Oregon Medical Association, the Board of Medical Examiners (now the Oregon Medical Board) and local legislators.
- **November 2001** – Volunteers in Medicine Clinic of the Cascades received official 501(c)3 non-profit status.
- **November 2001** – St. Charles Medical Center provided a bus for the entire Board to have a site visit to the Volunteers in Medicine Clinic in Eugene, Oregon to learn more about challenges of starting a VIM Clinic. The Board was joined by Christine Winters, who, upon recently moving to Bend, had talked with Jim Petersen and expressed interest in the project.
- **November 2001** – First VIM Clinic of the Cascades Case Statement completed and adopted.
- **December 2001** – Mike Bonetto added to the VIM Board of Directors.
- **January 2002** – Christine Winters hired officially as VIM Project Manager with salary paid by St. Charles Medical Center. Christine met biweekly at Jim Petersen's office with Co-Chairs, Jim Petersen and Ron Carver, to discuss progress and actions over the next two years as the project progressed. The VIM Board continued to meet biweekly for the next two years planning and evaluating the progress of Clinic development.
- **January 2002** – Valerie Bailie, M.D. added to the VIM Board of Directors.
- **February 2002** – VIM Logo Adopted by the Board of Directors.
- **February 2002** – Office space for VIM provided at Health Department by Deschutes County Health Department.
- **February 2002** – Anonymous donor couple pledged \$750,000 for design & construction of a VIM building. Later anonymous donor couple acknowledged as Judy & Les Alford. Jim Petersen began work on legal matters involved in this donation.
- **February 2002** – Established a VIM Medical Advisory Committee with Ronald E. Carver, M.D., serving as Chair.
- **February 2002** – Secure Storage Unit donated to VIM to store donated furniture, medical equipment and supplies.
- **February 2002** – First talk about the problems of the uninsured and VIM Clinic of the Cascades' vision and mission given by Ronald E. Carver, M.D. and Christine Winters to Central Oregon Medical Society. Many other talks followed in ensuing months to service clubs, women's clubs, church groups and other community groups primarily by Dr. Carver, Christine Winters, and Jim Petersen.
- **April 2002** – Jeanne Newton hired as first full time AmeriCorps VISTA Volunteer for one year. Two other AmeriCorps VISTA volunteers followed in the next several years.

- **May 2002** – St. Charles Medical Center donated land on hospital property with a long-term land lease for VIM Clinic. Jim Petersen and Jim Lussier were instrumental in this process.
- **May 2002** – Vern Bishop Planning & Construction hired to begin developing building plans for a VIM Building. VIM Building Committee formed, including Richard Ettinger, M.D., Ronald Carver, M.D., Les Alford & Christine Winters.
- **May 2002** – Ronald E. Carver, M.D. named VIM Medical Director. Charles Ayers named VIM Assistant Medical Director.
- **June 2002** – Christine Winters outlined VIM paid positions and began process of developing job descriptions with help from Ronald E. Carver, M.D., Medical Director.
- **July 2002** – Site visit carried out to the Eugene VIM Clinic by Dr. Richard Ettinger, and Vern Bishop, Builder, to study operations of the Clinic as building plans were developing.
- **August 2002** – Doug Ritchie, PhD, who recently joined VIM as a volunteer and began a long-term association with VIM as IT Coordinator, presented a detailed plan for computer and telecommunications needs for VIM.
- **September 2002** – Vern Bishop, builder, completed building plans and adopted by the Board. Began process of obtaining necessary Site Plan Approval, Building Permits, including a traffic study, and raising moneys to complete the building construction.
- **September 2002** – Began the VIM Quarterly Newsletter to solicit and inform potential donors, volunteers, the medical community and the Central Oregon community at large of the progress of development of VIM Clinic of the Cascades.
- **October 2002** – Began collaboration with the Deschutes County Community Care Clinic, expanding the Clinic from one day per week to two days per week, after receiving a \$47,000 Bridge Grant from NW Health Foundation in June 2002 to support the endeavor. Over the next 18 months, 1800 patient visits were seen by VIM volunteers, providing significant experience in serving the uninsured in Deschutes County and in understanding their needs and problems.
- **October 2002** – At direction of Ronald E. Carver, M.D. VIM began a series of Retired Physicians' Breakfasts, held at St. Charles Medical Center, to create a forum for discussion of medical issues, develop interest in VIM and help recruit physician volunteers for VIM.
- **October 2002** – Central Oregon Partnership contributed \$125,000 over two years (Paid in 2 installments of \$75,000 in February 2003 and \$50,000 in February 2004) to help develop the VIM Clinic by supporting staff core positions at VIM. This was the first major grant awarded to VIM.
- **October 2002** – Gift Acceptance Policy document developed and presented to the Board.
- **November 2002** – Robyn Holdman hired as VIM Development Coordinator to help secure funding necessary to open the Clinic.
- **November 2002** – St. Charles Medical Center and Farmers Insurance agreed to provide a first tier of liability insurance to VIM and it's volunteers under the hospital's liability insurance – certificate of coverage to be issued in the policy year the Clinic opens.
- **November 2002** – Ronald E. Carver, M.D. spoke to First Presbyterian Church Men's Group at the County Kitchen. Tom McGranahan, M.D. was in attendance and he subsequently became interested in VIM, joining Doug Ritchie, PhD in helping to develop and implement EMR for VIM.

- **November 2002** – Christine Winters filed application with Meyer Memorial Trust for 3 year \$300,000 grant. This application included an excellent report on progress to date on development of the VIM Clinic.
- **January 2003** – VIM Development Committee formed with Ronald E. Carver, M.D., serving as Chair.
- **January 2003** – Dispensary Committee formed with Richard Ettinger, M.D., Chair, to help recruit pharmacy volunteers, to assist in development of a VIM Dispensary, to develop a VIM Formulary, and to investigate Medical Assistance Programs, and on line soft ware programs to obtain pharmaceuticals for VIM patients.
- **February 2003** – VIM Website developed and launched at the direction of Doug Ritchie, PhD.
- **February 2003** – Doug Ritchie, PhD, Tom McGranahan, M.D. and Ronald E. Carver, M.D. presented to the VIM Board a detailed report on “Electronic Medical Records – a Possible Solution for VIM”.
- **March 2003** – Launched effort to establish a dental referral network for VIM patients.
- **March 2003** – Site Plan approved by City of Bend and building permit was submitted to the City. AmeriCorps VISTA Volunteer Application renewed.
- **March 2003** – Circle of Caring established. Founding members:

Books Resources Corporation  
 Dr. Ronald & Mary Carver  
 Central Oregon Radiology Associates  
 Maybelle Clark MacDonald Fund  
 Dr. Neal & Gert Goldsmith  
 Darhl & Don Guinn  
 Jim & Patti Petersen  
 Gordon & Janine Robberson  
 Gladys Steinlicht  
 The Center for Orthopedic & Neurosurgical Care & Research

- **April 2003** – VIM Ground Breaking Ceremony, Hospital Loop Road
- **April 2003** – Jeanne Newton, AmeriCorps VISTA volunteers last month with VIM.
- **Summer 2003** – Christine Winters officially hired as VIM Executive Director with Doug Ritchie, PhD. IT Director, Ronald E. Carver, M.D., Medical Director and Robyn Holdman, Development Director.
- **Summer 2003** – Report received from OHSU Medical Infomatics Class working with Doug Ritchie, PhD, VIM’s IT Director, supporting use of EMR in VIM Clinic of the Cascades. This class of 6 students, working on a Masters Degree in Infomatics– one software developer/project manager and 5 M.D.s -evaluated user acceptance of an electronic medical record (EMR) system into VIM Clinic of the Cascades. This report made the recommendation to identify physician and nurse “champions” to promote user acceptance, who would then train volunteers at VIM in the EMR system.
- **Summer 2003** – Launched the Capital Campaign to raise moneys to complete the building and equip VIM Clinic of the Cascades, including the “Buy a Brick” campaign – with a donation of \$100 an inscribed brick to be placed in the entryway of the Clinic.
- **Fall 2003** – Kristi Jacobs hired as VIM Volunteer Coordinator to help recruit and coordinate training of approximately 250 volunteers, to set up a volunteer registration,

application process and tracking system, update and maintain volunteer information database & files, and implement activities to recognize and retain volunteers.

- **Fall 2003** – Rod Ray, PhD., President of Bend Research, joined the VIM Board of Directors.
- **November 2003** – Began a series of Volunteer Open Houses at St. Charles Medical Center to formally recruit volunteers for VIM.
- **December 2003** – Quota Club Holiday Auction held to benefit VIM.
- **December 2003** – Central Oregon Independent Practice Association agreed to assist VIM in credentialing Physician and other Health Care Provider volunteers for VIM and to assist in accessing the National Practitioner Data Bank. A thorough credentialing process was developed under direction of Ronald E. Carver, M.D., Medical Director.
- **December 2003** – Began e-MD's EMR Training Sessions for Staff.
- **January 2004** – Began e-MD's EMR Training Sessions at our offices at the Health Department for Champions to help train the volunteers.
- **January 2004** – Began Physician Orientation Sessions.
- **February 2004** – Began e-MD's EMR Training Sessions at SCMC Computer Lab for volunteers at VIM.
- **Winter 2004** – Hired Fran Chang, R.N. as VIM Nursing Coordinator and Kristi Lynn Hoch as VIM Office Manager.
- **Mid-March 2004** – Moved from Health Department and from Secure Storage into VIM Clinic Building.
- **March 31, 2004** – First day of operations in new VIM Clinic Building.
- **April 2004** – James E. Petersen and Ronald E. Carver, M.D. share Bend Citizen of the Year honors for being instrumental in founding VIM Clinic of the Cascades at the Bend Chamber of Commerce Annual Dinner in Sunriver.
- **April 2004** – Ronald E. Carver, M.D. was awarded the Doctor Citizen of the Year by the Oregon Medical Association for his commitment to providing health care to the citizens of Deschutes County, regardless of their ability to pay, by helping found VIM and serving as it's first Medical Director, and for helping spearhead reforms now making it easier for retired physicians in Oregon to obtain medical licenses so their can volunteer in clinics like VIM.
- **May 5, 2004** – VIM Volunteer & Staff Celebration to celebrate the community's success in raising funds to build and outfit VIM and establish the volunteer corps necessary to provide care to the medically underserved in Deschutes County.
- **May 6, 2004** – Official Public VIM Building Dedication and Ceremony.

VIM Board of Directors at time of Opening of VIM Clinic and Dedication Ceremony:

Jim Petersen, Co-Chair  
Ronald Carver, M.D., Co-Chair  
Valerie Bailie, M.D.  
Mike Bonetto  
Ed Cheeney  
Rev. William Ellis, Jr.  
Richard Ettinger, M.D.  
Madelle Friess, R.N.  
Neal Goldsmith, M.D.

Robert Hakala, M.D.  
Judi Hofman  
H.M. Kemple, DDS  
Marianne Lebre, R.N.  
Jim Lussier  
Dan Peddycord  
Rod Ray, PhD.

VIM Staff at time of Opening of VIM Clinic and Dedication Ceremony:

Christine Winters, Executive Director  
Ronald Carver, M.D., Medical Director  
Charles Ayers, M.D., Assistant Medical Director  
Robyn Holdman, Development Director  
Doug Ritchie, PhD., IT Director  
Kristi Jacobs, Volunteer Coordinator  
Kristi Lynn Hoch, Office Manager  
Fran Chang, R.N., Nurse Administrator  
Joella Schiepan, AmeriCorps VISTA Volunteer

VIM Development Committee at time of Opening of VIM Clinic and Dedication Ceremony:

Ronald Carver, M.D., Chair  
Ann Bruckner  
Bud Fincham  
Diane Harrild  
Garth Jackson  
Sandi Landolt  
Gayle Lee  
Mac McKibbin  
Tom Muller, M.D.  
Phyllis Rich

- **May 2004** – With the opening of the VIM Clinic and the assumption of official duties as VIM Medical Director, Ronald E. Carver, M.D. stepped down as Co-Chair of the VIM Board of Directors and James E. Petersen assumed the position of Chair of the Board. However Dr. Carver continued on the Board and continued as Chair of the Development Committee.
- **August 2004** – Visit to VIM Clinic by Governor Ted Kulongoski.
- **November 30, 2004** – 1000<sup>th</sup> Patient Visit at VIM.
- **June 2005** – Visits to VIM Clinic by Senator Ron Wyden and Representative Greg Walden with opportunity to discuss problems of the uninsured and how VIM is meeting the need.
- **July 2005** – Senator Gordon Smith visited VIM Clinic.
- **July 2005** – Ronald E. Carver, M.D. retired as VIM Medical Director and assumes title of Medical Director Emeritus.
- **September 2005** – Dr. Bob Hakala hired as new VIM Medical Director.

- **March 2006** – Mrs. Rhoda Ryan made a major gift of about \$1 million to establish an endowment fund for VIM. She was recognized at a reception in her honor in June 2006.
- **May 2006** – Robyn Holdman retired as VIM Development Director and Bill Kemp hired as new VIM Development Director.
- **January 2007** – VIM was beneficiary of the Central Oregon Visitors Association annual Gala held at the new Riverhouse Conference Center adding to our Endowment and helping to fund development work.
- **March 2008** – Christine Winters stepped down from VIM Executive Director position after working to help establish the VIM Clinic and make it a strong organization.
- **April 2008** – Katherine (Kat) Mastrangelo joined VIM as the new VIM Executive Director.