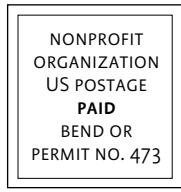


*The Annual Volunteers in Medicine Volunteer Recognition Celebration will be held Friday, April 25th. There will be wonderful food and music. All current volunteers are invited!*



## Passing the torch

*As many of you know, Christine Winters is wrapping up her tenure as VIM's Executive Director some time in March of 2008.*

The Board and staff are really going to miss Christine personally, as well as miss her outstanding leadership of the Clinic. At the same time, we wish her the very best as she moves on to new adventures.

Christine's involvement with VIM started in December 2001, when Dr. Ron Carver and I were experiencing the "labor pains" of leading the effort to birth a clinic for the medically uninsured in Deschutes County. Once she joined the project, we were on our way. For more details, please see the timeline of VIM milestones on the next page. Suffice it to say, the Clinic would not be where it is today without Christine's very capable and professional leadership. Many people have contributed to the development of the Clinic but more than any other single person, Christine is responsible for our success to date.

Today, six years later, we are proud to have a steadfast group of over 200 volunteers. This past year they contributed 20,000 hours to care for the families we serve. In Deschutes County the number of uninsured families continues to grow, more than doubling in the last three-and-a-half years. While we cannot match this incredible growth, VIM increased its capacity 12-14% each year, completing nearly 6,800 patient visits at the Clinic last year. Although patient visits are key to improving health, it is important to point out that patient care does not end within the Clinic walls.

Thanks to our 45 community medical partners who donate their time, expertise and services

outside the clinic, VIM patients have much needed access to specialists, surgeons, imaging services, physical therapists and social services that are essential to improving their health and wellness. We also have added three new Board members who care deeply about VIM and bring considerable experience and expertise to help guide us in the changes ahead.

The Board is pleased to announce, after much time and effort expended by the Search Committee, Katherine Mastrangelo will come on board April 1st. Katherine, also known as Kat, brings considerable experience in both delivery of medical services and in public administration. She also has a heart for the mission, serving as a VIM volunteer in the early years. Under her leadership, we will continue to expand our capacity to meet the ever-growing need of the uninsured as well as offer programs that empower and educate patients. We plan to hold a party for Christine and will let you know the date and time when that has been determined.

**Jim Petersen**  
VIM Board chair

**OUR MISSION**—To improve the health and wellness of the medically uninsured through the engagement of professionals, community partners & dedicated volunteers.

### VIM BOARD OF DIRECTORS

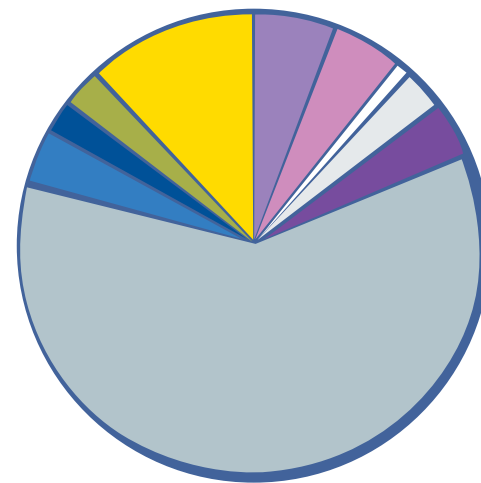
**Chair**— James Petersen  
Bob Barr  
Mike Bonetto, Ph.D.  
Ronald Carver, MD  
Ed Cheeney  
Robert Hakala, MD  
Judi Hofman  
James Lussier  
Dan Peddycord  
Rod Ray, Ph.D.  
Marvin Lein  
Reverend Steve Koski  
Judy Alford

### The VIM Team

**Christine Winters, MPH**  
Executive Director  
**Robert Hakala, MD**  
Medical Director  
**Kristi Jacobs**  
Volunteer Program Coordinator  
**Tess Meyer**  
Business Manager  
**Bill Kemp**  
Development Director  
**Jennifer Fuller**  
Clinic Manager  
**Lori Hansen**  
Assistant Clinic Manager  
**Carla Eagle**  
Front Desk Manager  
**Glenda Kennedy**  
Dispensary Coordinator  
**Rebekah Favia**  
Executive Assistant  
**Nat Bingham**  
Clinical Support

## How we use your donated funds

	Programs & Services	60%
	Administrative	12%
	Volunteer Recruitment and Retention	6%
	Fundraising, PR, and Marketing	5%
	Insurance	4%
	Computer, EMR	4%
	Medical Supplies	3%
	Building and Utilities	3%
	Other	3%
	Rent	0%



- Programs and Services include all medical visits, dental services, diabetes wellness, mental and behavioral health and patient education
- Budget for medical supplies and pharmaceuticals is so low because of substantial in-kind donations from our community partners
- VIM is fortunate enough to own our building and lease the land at \$1 per year which keeps overhead costs low

## VIM fundraising news

We are in the fourth quarter of another very successful fundraising year.

As of January 23rd we have secured \$582,650 in cash gifts toward the \$648,000 fundraising goal. The Development Team is confident that we will secure the remaining \$65,350 (10%) by fiscal year-end (3/31/08) through a combination of outstanding pledges and cash gifts. Dr. Ron Carver, Development Team Chair and VIM Board member, extends his thanks to all those who have made gifts and pledges to this year's fundraising program, and also to those who were active in soliciting these gifts. "Raising \$648,000 is no small task and we simply couldn't do it without the hard work of the volunteers on the Development Team and members of the VIM Board. A special thanks to everyone who helped out in the campaign," stated Ron.

### CAMPAIGN HIGHLIGHTS:

- ..> 102 Clinic Volunteers, which is more than half of our volunteers, donated a total of \$40,060 to surpass Dr. Norwyn Newby's grant challenge. As a result, Dr. Newby will contribute an additional \$5,000 to VIM.
- ..> 12 individuals and businesses have made or renewed a three-year commitment to VIM. They join our other 15 "Circle" level donors (Health at \$5,000, Caring at \$10,000, Compassion at \$25,000 per year).
- ..> 83 community members donated to VIM for the first time this year.

The funds we raise from individuals, local businesses regional foundations and local service organizations allow us to continue expanding the programs and services that improve the health and lives of citizens in our community. Please see the story about Kim, a former VIM patient, who is now a business owner and VIM supporter.

*If you have made a donation to VIM this year, we appreciate your support. If you would like to make a donation, a remittance envelope is included with this newsletter. Please call Bill Kemp, Development Director if you need more information at 541.330.9054.*

## Clinic data highlights

(JANUARY 1<sup>ST</sup>, 2007 THROUGH DEC 31<sup>ST</sup>, 2007)

Total Patient Visits	6,776
Total Families Served	1,746
Number of Patient Care Clinics	307
<b>TYPES OF VISITS</b>	
Primary Care and In-house Specialty Visits	6,516
Nurse Visits	2,015
Mental Health Counseling	830
Dental Visits	260
Diabetes Wellness	172
Specialty Referrals	514
Lab Draws	1,479
Image Tests	546
Physical Therapy	37

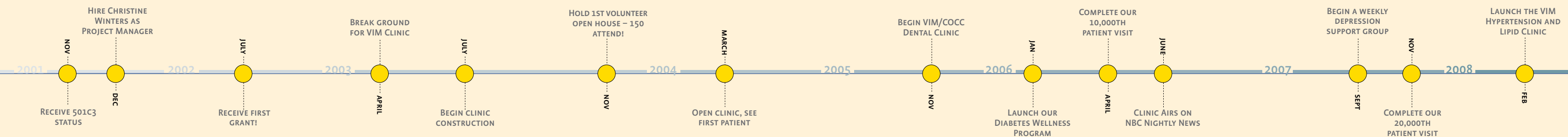
**NOTE: Some patient visits include more than one service**

### PATIENT DEMOGRAPHICS

- ..> 69% are Caucasian
- ..> 22% are Hispanic
- ..> 9% are "Other"
- ..> 59% of VIM patients are female
- ..> 40% are under the age of 35
- ..> 44% had 1-2 visits

### DISPENSARY DATA

Total prescriptions dispensed	6,930
Total patients served	864
Prescription assistance apps filled out	873
Scripts filled each week	140
Total value of medications dispensed	\$360,360



## One of our many heroes

When VIM was still a vision, working with a skeleton crew in borrowed space at the Deschutes County Health Department, a retired anesthesiologist living in Sunriver attended a Retired Physicians Breakfast looking for a new project. With an interest in computers that began two years before IBM introduced their first PC, Dr. Tom McGranahan was a perfect fit for a start-up clinic implementing EMR (electronic medical records) in an unconventional way.

Tom considers himself a "full time volunteer." He has accumulated more than 2,100 volunteer hours as a computer champion, data miner and IT guru. He frequently works from home building EMR templates and data compilation projects. He said

that "I've learned by trial and error and in the process, I have a new career." He also said he "values the human touch he encounters through volunteering at VIM", citing the wonderful experiences working with the other volunteers and staff and the ability to do good for the community while not actually seeing patients. Tom and his wife, Ann, can be seen at the Clinic at least once a week when they are not travelling. When they are not at VIM, Tom and Ann enjoy spending time with their grown children and 22 grandchildren, 18 of whom live in Oregon.

Tom expressed his gratitude for Doug Ritchie, PhD, who was heading up the IT efforts at the time for recruiting him and taking the time to train him.



*Tom and Ann McGranahan, dressed in their best, at the wedding of one of their 22 grandchildren. Together, they have given over 2,600 hours of their time to VIM.*

## VIM helps change a life

**Numbers are one thing but what really matters is how entire lives are transformed when access to affordable, compassionate health care is possible. Former patient Kim shared with us...**

*"VIM not only saved my life, they also taught me to make a better life for myself. I came to VIM with some heart challenges, and a mouth full of broken and infected teeth. I had no confidence in myself, and I was always feeling so sick and in so much pain that I barely functioned in my life. The doctors at VIM not only diagnosed my problems and got my health on track, they also offered support, and healthy living advice through a Living Well with Chronic Conditions class.*

*As my body healed so did my spirit. I began to take better care of myself, I performed better as an employee, and as a mother I had the energy I needed to spend fun time with my children. I was also able to volunteer to clean the VIM office twice a week to help pay back a small portion of what I had received from VIM. Today I am a local business owner and I am able to provide medical insurance for my employees. I would not be where I am today if VIM had not given me a true hand up."*



**KIM, A FORMER VIM PATIENT, IS NOW A BUSINESS OWNER AND VIM SUPPORTER.**